

THE LUTHERAN HOME FOR THE AGED ASSOCIATION—EAST LONG TERM CARE CONSULTANTING



In today's regulatory atmosphere, the need for consultant services is increasing as never before. The use of a professional consultant no longer means a reflection of a facility's shortcomings or inabilities; the use of a consultant is now a decision to prevent potential problems.

Based on the extensive knowledge of our staff, The Lutheran Home for the Aged Association—East is able to assist our clients in achieving successful outcomes. We can also help your staff develop the skills they require to provide your residents with the best quality of care possible.

Services Provided

All consulting services are designed to be facility-specific and can either be short or long term in nature. Among the services The Lutheran Home for the Aged Association—East can provide your facility are:

- Pre-survey audits
- Assistance during on-site surveys
- Assistance with the development of plan of corrections
- Assistance with investigations on suspected abuse and incidents including submission of information to state agencies
- Interim management staffing
- Policy and Procedure development and revision



- Initiating a Drug and Alcohol free workplace
- On-site drug testing
- On-site CPR instruction
- Resident personal alarm reduction programs
- Improving quality assurance programs
- And more!



From consulting and education to management support services, our team is prepared to provide guidance every step of the way through the ever changing world of long-term care.

MEET OUR CONSULTANT



Kellie Pennington has been a Licensed Nurse for six years, specializing in long term care. She is certified as a Long Term Care Surveyor by the State of Iowa and has experience in Long Term Care Surveys. Kellie also has her Bachelors Degree in Long Term Care Administration. She has been employed as a Corporate Consultant for the past two years at LHAA-E, has experience in mock surveys, policy writing, incident investigation, on-site Drug and Alcohol Testing and is certified as a CPR Instructor.

MISSION STATEMENT

THE LUTHERAN HOME FOR THE AGED ASSOCIATION—EAST IS COMMITTED TO PROVIDING ESSENTIAL SERVICES TO OUR RESIDENTS TO SATISFY THEIR SPECIAL HOUSING NEEDS AND TO PROVIDE QUALITY PROGRAMS DESIGNED TO PROMOTE THEIR PHYSICAL, MENTAL, SOCIAL AND SPIRITUAL HEALTH. WE BELIEVE, CONSISTENT WITH OUR LORD’S TEACHINGS, THAT EACH PERSON IS ENTITLED TO BE TREATED WITH DIGNITY, COURTESY, UNDERSTANDING AND LOVE. IT IS OUR CONTINUING MISSION TO TREAT AND PROVIDE CARE TO OUR RESIDENTS CONSISTENT WITH HIS TEACHINGS.

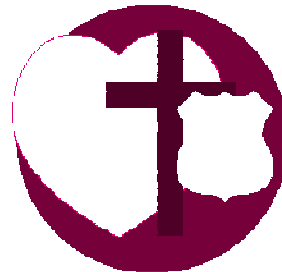
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Long Term Care Consulting



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QUALITY
CHRISTIAN CARE
AND SERVICE “**

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